

1598 - Paid 200€/month - Reception and Customer management internship in Valencia

Location:	Valencia, Spain
Languages:	Spanish (Intermediate) and English (Advanced)
Fields:	Tourism, Hospitality, Reception, Languages
Extra benefits:	Salary of 200-300 €. Includes accommodation.

Description:

Our partner is a high quality Hostel with design rooms located close to city hall and bullfighting arena of Valencia. They are customer oriented being really important for them the customer care and the relation with the guests. Their staff is fun and close, making the stay of the customers as good as possible, so the customers can feel like at home.

Tasks:

As a reception member of a hostel, you will have to get involved in many different tasks, whilst remaining positive and keeping a smile in your face when dealing with customers. We really believe that this will be a really good experience to get to know different hotel working areas.

Main tasks:

- Checking guests in and out
- Basic concierge assistance
- Planning and organize group arrivals
- Assisting in cash advances, exchange money, check guest folios
- Commercial information to customers
- Day to day processing and input of group reservations while following hotel reservations policy
- Maintaining a positive selling approach to maximise yield in both occupancy and rates
- Liaising with other departments to prepare for group arrivals
- Assisting the Front office with closing of accounts
- Answering all calls promptly in a courteous and efficient manner
- Ensuring all reservations are accurately actioned within the same day
- Assisting in the Front Office as required, especially with guests checking in and out

Requirements:

- Fluent in English
- Spanish is an advantage (but not compulsory)
- Open to act in different shifts Morning - Afternoon - Night

Benefits:

- The internship is paid 200 € a month + Accommodation with the other staff.

1579 - Reception internship in an Apartments Resort in Blanes

Location:	Girona, Spain
Languages:	Spanish (Intermediate) and English (Intermediate)
Fields:	Tourism, Hospitality, Hotel, Reception, Languages
Extra benefits:	Salary of 200-300 €. Not accommodation

Description:

Our collaborator is a tourist company dedicated to the management of Hotels and Tourist apartment. It's located in Costa Brava (Blanes, Girona). The apartments have wonderful sea views. It has a large swimming pool for adults and children, children's playground,...

The requested tasks are:

- Check In / Check Out
- Receiving clients and all tasks related to it.
- Support and customer information at the reception.
- Answering reception's phone

Requirements:

- English and French plus Spanish.
- Candidates from Tourism area preferably or with interest in working in Management and Customer Service.

Internship hours: 35 h / week

Conditions:

- 294,00 net per month

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To apply, please go to <http://apply.spain-internship.com/>. Please write your university and coordinator name when applying.

1578 - Reception internship in an Apartments Resort in Platja d'Aro

Location:	Girona, Spain
Languages:	Spanish (Intermediate) and English (Intermediate)
Fields:	Tourism, Hospitality, Hotel, Reception, Languages
Extra benefits:	Salary of 200-300 €. Not accommodation

Description:

Our collaborator is a tourist company dedicated to the management of Hotels and Tourist apartment. It's located in Costa Brava (Platja d'Aro, Girona). The apartments have wonderful sea views. It has a large swimming pool for adults and children, children's playground,...

The requested tasks are:

- Check In / Check Out
- Receiving clients and all tasks related to it.
- Support and customer information at the reception.
- Answering reception's phone

Requirements:

- English and French plus Spanish.
- Candidates from Tourism area preferably or with interest in working in Management and Customer Service.

Internship hours: 35 h / week

Conditions:

- 294,00 net per month

1557 - Reception internship in 5* Hotel and Spa Resort in Lanzarote

Location:	Lanzarote,
Languages:	Spanish (Intermediate) and English (Advanced)
Fields:	Tourism, Hospitality, Hotel, Reception
Extra benefits:	Salary of 200-300 €. Includes accommodation. Meals

Description:

Our collaborator is a high quality 5* Hotel Resort and Spa in Lanzarote (Canary Islands), which combines luxury with comfort and good service. Its location, facilities and luxury service, make this hotel one of the bests in the island!

They are offering to their interns the opportunity to gain invaluable experience, enjoyable working atmosphere with great team members and ability to meet people from all over the world!

Do you want to have a memorable experience that makes a before and an after in your professional development? Do not lose this opportunity!

Reception position:

Tasks:

- Management of tourist information in several languages.
- Reception management.
- Checking guests in and out.
- International phone reception.
- Services and schedule customers information.

Requirements:

- Fluent in English and Spanish
- German, French or Italian (at least A2)

Conditions:

- Accommodation and all meals.
- 300€ monthly.
- 40h/week

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1476 - Operation management intern

Location:	Malaga, Spain
Languages:	English (Intermediate)
Fields:	Tourism, Hospitality, Management, Customer Service
Extra benefits:	Salary of 400-500 €.

Description:

Our collaborator is a luxury rental agency in sunny Malaga. They are providing an exceptional level of services for their guest and even more than that. The main goal is that their guests are taking great memories home with them. The company believe a great rental should be authentic taking you back to genuine customer service, high-end properties and real locals living next door. Except for offering real estate services they are assisting guests with car rentals, fishing charters, green fees and airport transfers. If you are looking for an exceptional opportunity to develop your professional skills this company could be your best choice.

Operational management intern

Tasks:

- assisting with check-ins
- providing information about real estate properties
- providing information about the company
- key's pick up
- customer care
- quality control

Requirements:

- related studies or previous experience in hospitality and tourism
- high level of English (other languages are a plus)
- preferred internship time five months or more
- responsible, organized and team worker
- team player
- driving licence

Internship salary:

300 € per month

Internship hours:

40 hours per week

Location:

Marbella

1458 - Paid Marketing and front office internship in Milan, Italy

Location:	Milan, Italy
Languages:	English (Intermediate)
Fields:	Tourism, Marketing, Reception
Extra benefits:	Salary of 200-300 €.

Description:

Our collaborator is an entertainment company located close to Milan exactly in Cislago (VA). They are opening new places all over Europe. Guests from all over the world come and realize their own ideas. If you are looking for a new a different experience joins their talented and enthusiastic team. Apply now for this international project and become a new team member of this amazing project.

Tasks:

- Guide them through the Rooms
- Welcoming guests
- Booking Assistant
- Social Media
- Organize marketing activities

Requirements:

- Passionate about what they do
- Friendly and enthusiastic
- Fluent English
- A basic of Italian or any other language would be a plus
- Curricular internship

Internship hours:

Full-time position with 40 hours a week

Benefits:

Salary of 200€ /month

Location:

Cislago (VA) Milan Italy

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1336 - Reception internship in an Apartments Resort in Estatit

Location:	Girona, Spain
Languages:	Spanish (Intermediate) and English (Intermediate)
Fields:	Tourism, Hotel, Reception
Extra benefits:	Salary of 200-300 €. Includes accommodation. - Accommodation + Kitchen for staff

Description:

Our collaborator is a tourist company dedicated to the management of Hotels and Tourist apartment. It's located in Costa Brava (Estatit, Girona). The apartments have wonderful sea views. It has a large swimming pool for adults and children, children's playground,...

The requested tasks are:

- Check In / Check Out
- Receiving clients and all tasks related to it.
- Support and customer information at the reception.
- Answering reception's phone

Requirements:

- English and French plus Spanish.
- Candidates from Tourism area preferably or with interest in working in Management and Customer Service.

Internship hours: 35 h / week

Conditions:

- 294,00 net per month
- Accommodation (share room) + Kitchen for staff

1253 - Reception internship and Customer Services in Valencia, Spain (accommodation+ 100€/month)

Location:	Valencia, Spain
Languages:	Spanish (Intermediate) and English (Intermediate)
Fields:	Tourism, Hotel, Waitress
Extra benefits:	Salary of 100-200 €. Includes accommodation. Spanish Course or 150€/month + accommodation

Description:

Our collaborator is a modern hostel located in the city centre of Valencia, just few minutes from the emblematic Cathedral.

They are offering to their interns the opportunity to gain invaluable experience, enjoyable working atmosphere with great team members. They also offer fun and free activities to enjoy your stay with them.

They are now looking for an intern to assist in serving the hostel guests in the reception.

Tasks:

- Welcoming clients and giving general information about the city
- Check in and out customers
- Dealing with reservations and interact with users (receiving feedback and complaints)
- Assisting the Front office
- Answering all of the calls promptly in a courteous and efficient manner
- Helping reception and bar with their daily tasks (customers service)
- Promoting and informing the guests about daily/weekly activities.
- Helping to develop hostel events
- Administration tasks: booking, reservations, emails, calls, etc.
- Helping other departments upon request
- Invoices creating for customers

Requirements:

- Good level of English and Spanish

Benefits:

- 100€/month
- Accommodation in a shared room
- Breakfast in the hostel

Location: Valencia

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1164 - Hostel Receptionist

Location:	Rimini, Italy
Languages:	English (Advanced)
Fields:	Tourism, Hospitality, Reception, Languages
Extra benefits:	Salary of 200-300 €. Includes accommodation. Free accommodation in shared room, free laundry, free breakfast and lunch (with free food in the hostel).

Description:

Our collaborator is a recognised Hostel situated along the Adriatic Coast. They are only 200 meters from the beautiful sandy beach and few minutes walk from all amenities. It is the perfect place to do a good internship experience and to learn in a professional environment, very friendly and easy going. The company is looking for enthusiastic, friendly and passionate people to participate in an international atmosphere.

The requested tasks are:

- Check-in and check out activities. You need to be really welcoming and smiling.
- Taking care of guests in activities of front desk and guests registration.
- Running the day to day front and back office operations, in close contact with the other staff, the housekeeping and the owners.
- Customer service before, during and after the booking.
- Customer care.
- Use of the PMS system
- Reservations management: by phone, by email, by website, etc.
- Contact with the main Online Travel Agencies and use of the Extranet (Booking.com, Hostelworld, etc).
- Caring of groups blocks.
- Target identification.
- Touristic information service.
- Control of the clients review and answering back.
- Competitors check.
- Bar tendering and breakfast operations.

Requirement:

- Fluent English and intermediate Italian. Other languages are welcomed.
- Be available for 3 months
- Be insured (liability).

Condition:

- The position is remunerated with 100-300 € per month.
- Full time
- Free accommodation in shared room
- Free breakfast and lunch.

Location:

Rimini, Italy

March to September 2018

2758 - Paid 300€, entertainment internship in a 4* hotel in Ibiza, Spain

Location:	Castellon, Spain
Languages:	English (Advanced)
Fields:	Tourism
Extra benefits:	Salary of 100-200 €. Includes accommodation. Food

Description:

Our collaborator is a company that organizes activities, social events, children's entertainment and tourist activities. They pride themselves of always using a creative approach to their events. Currently they are looking for interns to work in their hotels in Peñíscola and Ibiza. The hotels are 4* hotels, with amazing facilities and a beach front location. The intern will work alongside the entertainment team and support the event managers. They are a young and international team that are very enthusiastic about what they are doing.

Position:

Entertainment and animation internship in an 4* hotel

Tasks:

- creating a family program during the day (in a team of 4 people)
- mini discos and shows for children in the evening
- customer service and contact with clients during the day

Requirements:

- Good level of English
- A positive attitude at all times, due to constant contact with the customers
- Previous working experience with children
- Enjoys sport and dancing

Availability:

As soon as possible - 15th of September 2016

Internship hours:

- 40 hours per week
- One and a half days off per week

Benefits:

- 300 € per month
- Accommodation and meals

Location:

Ibiza

2783 - Public Relations internship in 5* Hotel and Spa Resort in Lanzarote

Location:	Lanzarote,
Languages:	Spanish (Intermediate) and English (Intermediate)
Fields:	Tourism, Hospitality, Hotel, Waitress, Reception
Extra benefits:	Salary of 400-500 €. Meals

Description:

Our collaborator is a high quality 5* Hotel Resort and Spa in Lanzarote (Canary Islands), which combines luxury with comfort and good service. Its location, facilities and luxury service, make this hotel one of the bests in the island!

They are offering to their interns the opportunity to gain invaluable experience, enjoyable working atmosphere with great team members and ability to meet people from all over the world!

Do you want to have a memorable experience that makes a before and an after in your professional development? Do not lose this opportunity!

Public relations position

Tasks:

- Customer service
- Coordinate all public relations activities
- Good English and Spanish

Conditions:

- Accommodation and meals.
- 300€ monthly.
- 40h/week.

2818 - Revenue assistant

Location:	Madrid, Spain
Languages:	English (Advanced)
Fields:	Business Administration , Hospitality, Events, Social Media, Project Management
Extra benefits:	Salary of +500 €.

Description:

We a young and modern hotel chain, born in 2001. We have the most complete selection of central and boutique hotels in Spain. With state-of- the-art technology and located in emblematic buildings of the main Spanish cities, we offer 33 design hotels in the centre of Madrid, Barcelona, Seville, Valencia or Bilbao. They are unique accommodations specially designed to guarantee the maximum comfort. The internship is located in Madrid.

POSITION: REVENUE ASSISTANT

Tasks and responsibilities:

- Rates decision making according with sales channel and occupancy.
- Upload these fees in the different travel agents websites.
- Make new contracts with websites, profile and hotel positioning in social networks review, special prices and promotions, and other strategic actions within Revenue Management.
- Monitoring the presence of their website in travel agents websites such as trivago, tripadvisor and booking.
- Update existing information in google, google maps and google earth.
- Competence and positioning analysis.

Requirements:

- Studies: Tourism is a plus. Revenue master is a plus.
- Revenues knowledge.
- Languages: English high level.

Conditions:

- Salary: 600 €
- Hours/week. Full time.
- Timetable. 9:00 - 18:00 (30 min for lunch). Schedule summer from 8:00 to 15:00
- Minimum duration. 6 months.

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2763 - Paid 150€, entertainment internship in a 4* hotel in Peñíscola, Spain

Location:	Castellon, Spain
Languages:	English (Advanced)
Fields:	Tourism
Extra benefits:	Salary of 100-200 €. Includes accommodation. Food

Description:

Our collaborator is a company that organizes activities, social events, children's entertainment and tourist activities. They pride themselves of always using a creative approach to their events. Currently they are looking for interns to work in their hotels in Peñíscola and Ibiza. The hotels are 4* hotels, with amazing facilities and a beach front location. The intern will work alongside the entertainment team and support the event managers. They are a young and international team that are very enthusiastic about what they are doing.

Position: Entertainment and animation internship in an 4* hotel

Tasks:

- creating a family program during the day (in a team of 4 people)
- mini discos and shows for children in the evening
- customer service and contact with clients during the day

Requirements:

- Good level of English
- A positive attitude at all times, due to constant contact with the customers
- Previous working experience with children
- Enjoys sport and dancing

Availability: 15th June - 15th September 2018

Internship hours:

- 40 internship hours per week
- One and a half days off per week

Benefits: 150 € per month and accommodation and food

Location: Peñíscola

2785 - Customer Service internship in a hotel in Santiago de Compostela

Location:	Santiago, Spain
Languages:	Spanish (Intermediate) and English (Intermediate)
Fields:	Tourism, Hospitality, Hotel
Extra benefits:	Salary of 100-200 €. Includes accommodation.

Description:

Our collaborator is a hotel located in the heart of Santiago de Compostela. This business has been successful to create values for the customers by the advantage of location and offering a wide range of deals, promising to make them feel convenient and comfortable during their stay in this historic city. Are you looking for an opportunity to undergo fast-paced environment in Tourism field and flexible with the tasks to boost your interpersonal skills? If yes, it is definitely your chance!

Position: Customer Service internship

Tasks:

- Social media marketing: optimize and lead any marketing strategies carried out in them: Facebook, Twitter, etc.
- Interaction with users
- Email marketing, development
- Promoting, marketing and communicating.
- Check-in and check-out
- Directly interacting with customers, giving assistance, handling request from customer
- Receiving feedback and complaints
- Administration tasks: booking, reservations, emails, calls, etc.
- Helping other departments upon request
- Preparing breakfast

Requirements:

- Flexibility with tasks
 - Being active and can-do attitude
 - Fluency in English and intermediate level of Spanish
- Benefits:** Shared accommodation and breakfast during the internship and 200€/month
Availability: minimum 3 months

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735 - Events internship in 5* Hotel and Spa Resort in Lanzarote

Location:	Lanzarote,
Languages:	Spanish (Advanced) and English (Intermediate)
Fields:	Tourism, Hospitality, Hotel, Waitress, Reception
Extra benefits:	Salary of 400-500 €. Meals

Description:

Our collaborator is a high quality 5* Hotel Resort and Spa in Lanzarote (Canary Islands), which combines luxury with comfort and good service. Its location, facilities and luxury service, make this hotel one of the bests in the island!

They are offering to their interns the opportunity to gain invaluable experience, enjoyable working atmosphere with great team members and ability to meet people from all over the world!

Do you want to have a memorable experience that makes a before and an after in your professional development? Do not lose this opportunity!

Events position:

Tasks:

- Marketing assistant for social media maintenance and all the communications tools of the hotel,
- Answering hotel information, assistance in closing contracts, tour operators, and basic administrative tasks.
- Spanish as native standard

Conditions:

- Accommodation and meals.
- 300€ monthly.
- 40h/week.

575 - RECEPTIONISTS / CUSTOMER SERVICE POSITION IN SEVILLA

Location:	Sevilla, Spain
Languages:	Spanish (Intermediate) and English (Intermediate)
Fields:	Tourism, Hospitality, Hotel, Reception
Extra benefits:	Salary of 100-200 €. Includes accommodation.

Description:

Our collaborator offers an Internship in hospitality based in Sevilla. They have two Hostels, two Hotels and an Apartment Complex. As they are customer oriented, the customer care and the relation with the guests are very important to them. Currently they are looking for interns to join the team in Marketing, Reception, Food and Beverage Department and Customer Services. You will have many different tasks and face to face contact with the customers which a positive attitude is very important.

Tasks:

- Welcoming and give precise information
- Answering phone calls and e-mails
- Check in and check out
- Support the business activities
- Promoting activities
- Organizing arrival of groups
- Face to face contact and interaction with customers

Requirements:

- Good level of English and Spanish

Benefits

- Accommodation (shared with the other staff mix)
- Breakfast
- 100€ a month
- Internet and living expenses are provided (water, electricity, etc.)

Availability

As soon as possible

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521 - Reception and Customer management Internship in Valencia, Spain

Location:	Valencia, Spain
Languages:	Spanish (Intermediate) and English (Intermediate)
Fields:	Tourism, Hospitality, Hotel, Reception
Extra benefits:	Salary of 100-200 €. Includes accommodation.

Description:

Our collaborator is a high quality Hostels chain, based in Spain and the United States. Awarded by Tripadvisor during many years as the best hostels in Spain, they are customer oriented being really important for them the customer care and the relation with the guests. Their staff is fun and close, making the stay of the customers as good as possible.

Reception and Customer relationship management position:

Tasks:

As a Reception and Customer relationship management member of a hostel, you will have to get involved in many different tasks, whilst remaining positive and keeping a smile on your face when dealing with customers. We really believe that this will be a really good experience to get to know different hotel areas.

Main tasks

- Develop customer service policies and procedures
- Handle face-to-face enquiries from customers
- Checking guests in and out
- Basic concierge assistance
- Planning and organizing group arrivals
- Day to day processing and input of group reservations while following hotel reservations policy
- Maintaining a positive selling approach to maximise yield in both occupancy and rates
- Liaising with other departments to prepare for group arrivals
- Assisting the Front office with closing accounts
- Answering all of the calls promptly in a courteous and efficient manner

Requirements

- Fluent in English
- Able to provide a training agreement
- Open to operate in different shifts Morning, Afternoon, Night, depending on the candidate.
- Some of the positions may require a certain level of Spanish.

Benefits

The internship is paid 100 € a month + Accommodation with the other staff and breakfast. Internet is also provided as well as living expenses as water, electricity, etc..

478 - Customer service, public relations, entertaining and events department in Barcelona

Location:	Barcelona, Spain
Languages:	English (Intermediate)
Fields:	Tourism, Events, Hotel, Reception
Extra benefits:	Includes accommodation.

Description:

Our partner is a young and modern hostel located in Barcelona city centre. Their philosophy is to offer their guest a unique experience during their stay. Guests at the hostel share a cozy chill-out lounge with TV, projector and videogames. Bar with food and drinks, a fully equipped communal kitchen, an spacious terrace, outdoor jacuzzi, unlimited internet use, and computers.

Tasks:

PR

- Welcoming guests and giving general information about the city.
- Helping reception and bar with their daily tasks(costumers service)
- Promoting and informing the guests about daily/weekly activities.
- Helping to develop hostel events.
- Promoting the company on Social Media platforms.

BAR

- Assisting with bar service
- Preparing drinks
- Serving customers

RECEPTION

- Assisting reception colleagues
- Giving guests all information about Hostel regulations, explaining Hostel facilities to arriving guests
- Checking guests in and out
- Helping customer
- Promoting and selling touristic products.

Requirements:

- Languages: The candidates must speak a good level of English. Spanish and French is not a requirement but a communicative level would be an advantage (as any other language).
- The most important thing is that the candidate is very communicative, dynamic, outgoing and always positive.
- Flexible to work and help in different departments.

Benefits:

- Free accommodation at the hostel shared with working colleagues
- You will get 60€/month as pocket money
- Free buffet breakfast everyday (hot and cold food)

302 - Reception Hostel Pisa, Italy

Location:	Pisa, Italy
Languages:	English (Intermediate)
Fields:	Tourism, Hospitality, Waitress, Reception
Extra benefits:	Salary of 100-200 €. Includes accommodation.

Description:

Our collaborator is searching for a friendly and motivated person to have an internship in a hostel, to help hosting guests from all over the world. The hostel is located 20 minutes walking from the famous Pisa tower. The environment is really young and dynamic.

RECEPTION POSITION

Tasks:

- assisting senior reception colleagues
- assisting with bar/café service
- checking guests in and out
- cleaning bar area and lounge area

Requirements:

- Good level of English
- Being flexible with time schedule
- Being able to act under pressure

Internship hours:

7h 40min per day, 5 days/week

Dress code:

Hostel uniform

Benefits:

- Shared accommodation with other interns
- Breakfast
- Dinner buffet
- 200 euros/month